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Invitation to review for Heliyon

1 pesan

Heliyon <em@editorialmanager.com>

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Balas Ke: Heliyon <info@heliyon.com>

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Manuscript Number: HELIYON-D-21-01294

PSYCHOSOCIAL PREDICTORS OF EMOTIONAL LABOUR AMONG EMPLOYEES OF MERGED AND ACQUIRED BANKS IN IBADAN, SOUTHWEST, NIGERIA

Joseph Nwogu Nkemakolam, PhD; Chisaa Onyekachi Igbolekwu, PhD; Esther Chinyere Nwogu, PhD; Nwabugwu Obioha Nnanna, PhD; Abiola Asaleye; Rasak Bamidele, PhD; Ogadimma Arisukwu, PhD

Dear Dr Amin,

Because of your substantial expertise related to the manuscript listed above, I kindly invite you to review the above-mentioned manuscript for publication in Heliyon. External reviews are the single most important element in critically evaluating a manuscript and we appreciate the time and attention that is required. Your acceptance of this invitation constitutes a major contribution to insuring the continuing quality and success of the journal. We would greatly appreciate receiving your response to this invitation within 7 days.

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Review criteria:

1. Methods: Are the methods described in sufficient detail to understand the approach used and are appropriate statistical tests applied?
2. Results: Are the results or data that support any conclusions shown directly or otherwise publicly available according to the standards of the field?
3. Interpretation: Are the conclusions a reasonable extension of the results?
4. Ethics: Does the study's design, data presentation, and citations comply with standard COPE ethical guidelines and has proper approval and consent been acquired as outlined in our Editorial Policies: <https://www.cell.com/heliyon/ethics?>

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We look forward to receiving your response to this review request and thank you in advance for your contribution and time.

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Kind regards,

Tomayess Issa
Associate Editor - Social Sciences
Heliyon

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Abstract:

The study examined psychosocial factors influencing emotional labour among bank workers during post and acquisition mergers (M&A). The cross-sectional research design was adopted, which involved selected employees of banks in Southwestern, Nigeria. The study purposively selected two hundred employees of banks acquired or merged during the consolidation and post-consolidation eras. The mean age of respondents was 7.31 ± 132 years. A questionnaire that measured job satisfaction, acculturation, attitude to M&A and emotional labour was used to collect data. The results showed that attitude towards M&A ($\beta = 0.39$; $p < .05$) and acculturation ($\beta = 0.36$; $p < .05$) were significant independent predictors of emotional labour. Furthermore, attitude towards M&A ($\beta = 0.32$; $P < .05$) and acculturation ($\beta = 0.28$; $p < .05$) were significant independent predictors of emotional labour per se; ($\beta = 0.26$; $p < .05$); ($\beta = 0.38$; $p < .05$) for personal efficacy and ($\beta = 0.38$; $p < .05$); ($\beta = 0.24$; $p < .05$) for false face.

The attitude towards M&A, job satisfaction and acculturation were significant predictors of emotional labour. It was concluded that job satisfaction, acculturation and attitude towards M&A were significant joint predictors of emotional labour. However, emotional labour was not a function of the level of job satisfaction. A positive relationship was established between the level of acculturation and the level of emotional labour. Likewise, female bank employees have a greater tendency to have high emotional labour than male bank employees. Based on the outcomes, it was recommended that bank managers should pay adequate attention to acculturation and the attitude of employees during the major organisational change to enhance emotional labour performance

Keywords: Emotional Labour; Employees; Acquisition, Merger; Banks

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* You can also view Cell Press's initiatives designed to improve the peer review process and to help early career researchers become effective reviewers at Cell Press Steps Forward in Peer Review here: <https://www.cell.com/peer-review>

* Finally, please see here for Heliyon's guide for reviewers: <https://www.cell.com/heliyon/guide-for-referees>

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