



## LETTER OF ACCEPTANCE

### 16<sup>th</sup> Annual Global Conference on Business & Social Sciences

*"Contemporary Issues in Business and Social Sciences Research"*

**Dates: 11-12 SEPTEMBER 2024**

**GRAND MILLENNIUM HOTEL KUALA LUMPUR, MALAYSIA**

Date: 9<sup>th</sup> June 2024

**Authors:** Muhartini Salim, Ade Tiara Yulinda, Rina Sthia Hayu, Yenti Sumarni, Reni Indriani,  
**Affiliation:** University of Bengkulu, UIN Fatmawati Sukarno Bengkulu, University Muhamaddia of Bengkulu Indonesia  
**Paper Title:** Antecedents of Customer Satisfaction on Tokopedia: An Investigation Using a Combination Method.

Dear Muhartini Salim,

Congratulations! We are pleased to confirm that the GCBSS committee has accepted your paper, based on a double-blind peer review, for an oral presentation at the 16th Annual Global Conference on Business and Social Sciences at the Grand Millennium Hotel Kuala Lumpur, Malaysia.

#### Please note the following important guidelines:

1. Your paper number is **CIBSSR-00388**, and please quote this number for all future correspondence. Please double-check the accuracy of the abstract title, address, and spelling of the author's name and name of the university and send us the corrected abstract, if necessary, by **10<sup>th</sup> June 2024**.
2. Your paper abstract will be published in the Refereed Conference Proceedings, which will be published online and on a CD with ISBN 978-967-13147-0-8. All submitted conference full papers will undergo a double-blind peer-review process by two to three competent reviewers. All accepted full articles will be published in any WOS/Scopus/A-Category-indexed journals with revisions (Journals list available at [Publication Opportunity](#)).
3. You must send us the enclosed completed registration form and a payment slip for the normal fee period **on or before 25<sup>th</sup> June 2024**. For more details, [click here](#)
4. The program for the 16th GCBSS conference will be sent to registered participants after **3<sup>rd</sup> September 2024**. Two types of presentations will happen simultaneously: abstract-based, which will last for 12-15 minutes (including discussions), and full paper-based, which will last for 15-20 minutes (including discussions). Please bring your PowerPoint slides with your flash drive, pen drive, or USB. We will provide an LCD projector and a computer at the venue for attendees who will be attending in person. For online presentations, we will be using Zoom.
5. Please visit the [16th GCBSS](#) website and read all information related to [Venue](#), [Accommodation](#), [Academic Discussion Session](#), Publishing in [ABS & ABDC Ranked Journal Workshop](#), and all other details. We look forward to meeting you at the conference.

Yours sincerely

*Prof Abd Rahim*

GCBSS Conference Team



#### Collaborators:



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